



WARRANTY & RETURNS

QUALITY ASSURED PRODUCTS

OUR GOODS COME WITH GUARANTEES THAT CANNOT BE EXCLUDED UNDER THE AUSTRALIAN CONSUMER LAW. YOU ARE ENTITLED TO A REPLACEMENT OR REFUND FOR A MAJOR FAILURE AND COMPENSATION FOR ANY OTHER REASONABLY FORESEEABLE LOSS OR DAMAGE. YOU ARE ALSO ENTITLED TO HAVE THE GOODS REPAIRED OR REPLACED IF THE GOODS FAIL TO BE OF ACCEPTABLE QUALITY AND THE FAILURE DOES NOT AMOUNT TO A MAJOR FAILURE.

WARRANTY

This warranty by Mirandalyn Pty Ltd ('Northside Shutters') is designed to ensure a thoroughly satisfying experience when selecting, purchasing and living with your products.

Northside Shutters warrants to the original purchaser that products supplied by Northside Shutters will be free from defects in materials and workmanship, material breakdown and fabric delamination for a period of 10 years from the date of installation.

Subject to the terms of this warranty, Northside Shutters will in its sole discretion repair or replace the product, or any component of the product, at its original place of installation. Northside Shutters will bear the cost of repairs or providing a replacement product. The original purchaser is to bear the cost of any removal and reinstallation of a product.

THIS WARRANTY DOES NOT COVER

Any conditions caused by:

- normal wear and tear;
- abuse, neglect, alterations, accidents or misuse;
- exposure to elements such as sun damage and discolouration over time;
- failure to properly clean, maintain or care for the product as directed by Northside Shutters and published on our website;
- warpage through exposure to high humidity (e.g. kitchens or bathrooms) or natural variations in grain, colour or texture for timber venetian blinds and other timber products;
- commercial products or products used for commercial applications.

Mirandalyn Pty Ltd trading as Northside Shutters

www.northsideshutters.com.au

1800 133 278

